

Dealing with difficult situations in training



FE-20 3 Days (21 Hours)

Description

Leading a group of adults in training means adopting an open and positive attitude towards each participant, so that everyone feels accepted and sets out to learn. The Process Com ® approach allows the trainer to better understand the needs and reactions of each person, and to generate a good learning dynamic. It also allows them to know themselves better, and to react flexibly to hazards and difficult situations.

Who is this training for ?

For whom

Trainer wishing to strengthen their animation skills by going further in their knowledge of individual behavioral typologies highlighted by the Process Com ®.

Prerequisites

Aucune

Training objectives

- Identify different personality types with the Process Com ® tool
- Adapt your behavior to improve your communication with each participant
- Identify your individual strengths and areas for improvement
- Prevent your own risks of inappropriate reactions
- Facilitate positive interactions with and between participants

Training program

Identifier les différents types de personnalité avec la

- Process Com ® The content and process of communication.
- The structure of personality.
- The observable characteristics of each personality type.
- Become aware of each personality type's most effective way of learning.
- Become aware of your own natural way of training.

Développer sa flexibilité pour favoriser les apprentissages des participants Utiliser la

- Process Com ® to make its interventions attractive.
- Adapt your animation style to the personality of each participant, using the appropriate communication channels.
- Vary your range of teaching methods and techniques to encourage each person's learning according to their personality.
- Generate good group dynamics.
- Involve everyone by taking their Process profile into account Com ® .
- Value everyone by taking into account their Process Com ® profile.
- Identify your own needs to better control your stage fright and relationships with each of the participants.

Anticiper et bien gérer les situations d'animation délicates Gérer autrement les situations difficiles.

- Understand the stress factors of participants according to their personality.
- Anticipate risks by identifying stressful situations at the first signs.
- Take into account the needs of everyone to generate a constructive climate.
- Prevent your own risks of inappropriate reactions.
- Give yourself permission to react differently to situations that seem difficult.