

# Monitoring the technical and administrative management of indoor and outdoor swimming pools



CG-34 4 Days (Hours)



## **Description**

The training "Monitoring the technical and administrative management of indoor and outdoor swimming pools" offers a complete and practical approach to enable participants to effectively and efficiently manage the swimming pools under their responsibility. The program addresses the technical, regulatory, administrative and human aspects related to swimming pool management.

## Who is this training for?

## For whom

is mainly aimed at professionals working in the field of swimming pool management. This may include, but is not limited to, municipal swimming pool managers, aquatic facility directors, technical managers, security officers, and anyone involved in the operation and management of swimming pools.

## **Prerequisites**

It is recommended that participants have previous experience in the field of swimming pool management or basic knowledge in terms of technical and administrative operation of aquatic facilities.

## **Training objectives**

- Acquire an in-depth understanding of the technical aspects related to swimming pool management.
- Master the standards and regulations in force.
- Develop the administrative skills necessary for effective management.
- Ensure the safety of installations and personnel.
- Optimize the relationship with users and improve the quality of service.
- Be able to implement preventive maintenance procedures.

## **Training program**

Introduction à la gestion des piscines



- Presentation of the different types of swimming pools (indoor and outdoor).
- · Regulatory and normative context.

## Aspects techniques de la gestion des piscines

- Water filtration and treatment systems.
- Maintenance of technical equipment.
- · Safety of installations.

## Gestion administrative et réglementaire

- · Mandatory documentation.
- · Safety and quality standards.
- Management of authorizations and certifications.

## Gestion du personnel et des ressources humaines

- Recruitment and training of staff.
- · Team organization.
- · Scheduling management.

## Hygiène et sécurité

- · Health protocols.
- Management of chemical products.
- Prevention of risks linked to the operation of swimming pools.

### Relation client et communication

- User reception.
- · Complaints management.
- · Internal and external communication.