

# Dealing with difficult management situations



**ML-11** 2 Days (14 Hours)



# **Description**

In times of high instability, managers must manage multiple contradictions and make decisions under pressure. They need to be convincing to involve their teams in high-stakes projects. They must rely on their legitimacy and develop their influence. More than ever, they need to show courage to face these various situations and the pressure that accompanies them. This operational training allows managers to adopt the attitudes and behaviors to surpass themselves and experience these situations with Legitimacy, Exemplarity, and Responsibility. This courageous positioning allows them to take into account the interests of the organization and employees, while preserving shared values.

### Who is this training for ?

#### For whom

Any manager wishing to develop their leadership. Any manager wishing to develop their legitimacy in the face of difficult situations.

### **Prerequisites**

Aucune

## **Training objectives**

- Make and enforce high-stakes decisions, in the face of uncertainty or risk.
- Improve your leadership and influence in difficult situations.

### **Training program**

#### Assumer toute la dimension de son rôle pour de manager

- Take the full measure of your role with confidence.
- Develop the key values: legitimacy; exemplarity; credibility.
- Develop your ability to assert yourself.
- Act through your influence.
- Rely on vectors of cooperation and coordination.



3Transmettre à ses collaborateurs des attitudes qui incarnent le courage Être exemplaire, assumer ses décisions.

- Support your team in difficult situations.
- Revisit your managerial habits to develop your leadership.

#### Agir avec pertinence dans son environnement

- Learn to exercise your managerial courage in a situation.
- Support the implementation of difficult decisions with the team.
- · Increase the impact of your communication .
- Gain legitimacy: reassure, assure, assume.

#### Affirmer son leaderhsip

- Establish managerial courage as a lasting operating value.
- · Implement new managerial practices.
- Adopt a coherent, honest and authentic posture to improve performance collective.