

## Manage daily shipping activity



SUP-3 2 Days (14 Hours)

### Description

The shipping manager, in a complex environment, must perfectly master the last link in the logistics chain, preserve the image of his company and strengthen its reputation. Regulatory developments in transport, security protocols, increasing use of digital technologies. Shipping must often make up for upstream delays, choose the cheapest means of transport and ensure compliance of accompanying documents. Shipping is a profession in its own right with its best practices and rules and requiring professionals. Delivering to a customer within increasingly short deadlines cannot be improvised. The objective of this Shipping training is to provide you with the tools and methods to reconcile respect for deadlines and quality in the face of increasingly demanding customers.

### Who is this training for ?

#### For whom

Anyone in charge of shipping. Dock manager, all logistics collaborators. ADV, customer relations, sales.

#### Prerequisites

None.

### Training objectives

- Deliver at the requested time and at the right cost.
- Limit disputes, non-compliance with delivery.
- Enforce transport regulations.
- Improve shipper-carrier relations.

### Training program

Anticiper le transport pour livrer à l'heure au juste coût

- How to charter a carrier.
- Traps to avoid, delivery requirements.
- Writing transport specifications.
- Understanding a transport contract.
- Road transport regulations.
- The different modes of transport: advantages and disadvantages.
- Incoterms , transfer of risks, insurance, "who pays what".
- Logistics and quality documents, waybills, packing lists.

#### Préparer les colis pour en préserver l'intégrité

- Order preparation.
- Conditioning, packaging and identification.
- Technical developments for traceability.

#### Expédier en fonction de la demande client

- The sizing and organization of a shipping area.
- Load planning.
- Quality control before departure.
- Monitoring the service, settling disputes.
- Securing the goods.

#### Piloter l'activité avec le tableau de bord

- Setting up the dashboard.
- Monitoring operating costs.
- Monitoring Quality performance.

#### Définir un plan d'actions et rédiger les bonnes pratiques d'un service expédition